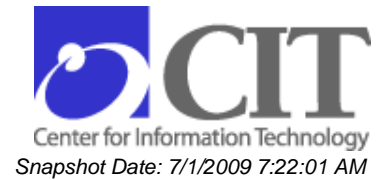# Customer Service Report for DCOB

For the period: Monday, June 01, 2009 12:00:00 AM to Tuesday, June 30, 2009 11:59:59 PM

	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	DCOB	Web	Other	DCS	DCOB	Other	DCS	DCOB	Other	To Close
ASR											
Colocation-OFF	0	0	0	1	0	0	0	0	1	0	0
Colocation-ON	0	0	0	6	0	2	0	0	4	0	0
Other	0	0	0	5	0	4	0	0	1	0	0
General Information											
Inquiry	1	0	0	0	0	1	0	0	0	0	0
NIH Data Center											
Aperture Vista	0	12	0	0	0	4	0	0	8	0	0
NIH Services											
Other	0	1	0	1	0	0	0	0	1	1	0
Security											
Sanitize	1	0	0	0	0	0	0	0	1	0	7
Grand Total:	**2**	**13**	**0**	**13**	**0**	**11**	**0**	**0**	**16**	**1**	**0**

Total Tickets Closed:	**17**
Total Tickets Assigned/Pending/Checked Out:	**11**
Total Tickets Created:	**28**